



# **UCOACH LTD**

## **Data Protection Policy**

### **January 2025**

#### **Scope**

UCoach is fully committed to protecting the rights and privacy of individuals operating in accordance with the statutory legislation outlined within the Data Protection Act 1998. In doing so we are committed to protecting the privacy and confidentiality of data provided to us. Any decisions for the disclosure, retention or disposal of information are made in line with relevant legislation.

We recognise that the first priority under the Data Protection Act 1998 is to avoid causing harm to individuals. On this basis we keep information securely in the right hands, maintain the quality of the information and retain or dispose information as appropriate.

Information about our personnel, learners and other individuals will only be used in line with established regulations. Personal data will be collected, recorded and used fairly, stored safely and securely and not disclosed to any third party unlawfully. This also includes sensitive information such as ethnic background, political opinions, religious beliefs, health, sexual health and criminal records.

#### **Objectives**

As the lawful and correct treatment of personal data is critical to our successful operations and to maintaining confidence, UCoach is committed to operate in line with the data protection principles by:

- collecting accurate personal data only
- protecting staff, learners' and other individuals' personal details and any related records using this data fairly and only for specified lawful purposes
- handling personal data for limited, specifically stated purposes
- using personal data in an adequate and relevant manner, which is not excessive
- holding personal data only for the time period required
- maintaining personal data safely and securely
- releasing personal data only to authorised individuals/parties and not outside with UK without adequate protection and the individual's permission
- adhering to regulations and related procedures to ensure that all employees who have access to and handle any personal data held by or on behalf of UCoach in line with individual's data protection rights and are fully aware of and abide by their duties under the Data Protection Act 1998.

## **Allegations Reporting Procedure**

Learners are required to report any allegation in relation to the unlawful treatment of personal data via the UCoach learner complaint procedure.

Personnel are required to report any allegation in relation to the unlawful treatment of personal data via the UCoach line management process.

A complaint should be made in the event that individuals feel that records of their personal data has been:

- lost or not protected
- obtained through unlawful disclosure or unauthorised access
- recorded inaccurately and/or in a misleading manner
- provided to a third party without permission
- held longer than required
- used for unlawful purposes

Where required, UCoach, will take appropriate action/corrective measures against unauthorised/unlawful treatment, loss, destruction or damage to personal data.